

PACKAGES AT A GLANCE

Three packages. One system.

Clinics

Same three prices in every industry. This sheet shows what lands in each package when the business is appointment-based clinics.

A system that catches the new-patient call the front desk missed, runs recall and reactivation without the Monday list pull, and follows up every presented-but-unscheduled plan for 90 days.

THE THREE PACKAGES

Pick the one that matches the leak.

About 20 to 32% of new-patient calls go unanswered and 40 to 70% of bookings happen outside business hours. Nearly 60% of patients at an average practice decline or defer presented treatment, and roughly a quarter of the chart base is lost or overdue at any time. The front desk spends about 15 hours a week confirming appointments by hand and covers hiring gaps the ADA says 68 to 88% of practices call very or extremely hard to fill.

Launch

\$3,500 build

then **\$697** / month, platform included

A small team whose main leak is response time and follow-up.

- Tracked number, domain and email
- Pipelines in your team's language
- Lead capture with written consent
- Reply in under 60 seconds
- Round-robin with a claim window
- Missed-call text-back
- Booking calendars
- 5-day follow-up drip

Growth

\$6,500 build

then **\$1,197** / month, platform included

Everything in Launch, plus onboarding, retention, re-activation and your industry engine.

- Everything in Launch
- Branded email templates
- Client onboarding
- Invoicing and payment links
- Document and signature chase
- The Full-Chair Engine

Full Engine

\$9,500 build

then **\$1,697** / month, platform included

Everything in Growth, plus partners, full operations and the monthly think-tank.

- Everything in Growth
- Referral partner program
- Printable partner materials
- Monthly partner statements
- Partner outreach campaign
- Monthly automation think-tank

The Full-Chair Engine

A new-patient pipeline that starts before the person is a patient: missed-call text-back, a sub-60-second reply, a 5-day drip and source attribution. A Full-Chair Engine that runs recare, the reactivation ladder, no-show recovery and unscheduled-treatment follow-up with PHI-free templates. Everything sits inside a BAA chain; the PMS stays the clinical record and we never write to the chart.

FEATURE MATRIX · PART ONE

WHAT IS INCLUDED	LAUNCH	GROWTH	FULL ENGINE
FOUNDATION AND SPEED TO LEAD			
Tracked number, domain and email	●	●	●
Pipelines in your team's language	●	●	●
Lead capture with written consent	●	●	●
Reply in under 60 seconds	●	●	●
Round-robin with a claim window	●	●	●
Missed-call text-back	●	●	●
Booking calendars	●	●	●
5-day follow-up drip	●	●	●
Lead-source tagging	●	●	●
Review requests	●	●	●
Business texting registration	●	●	●
Compliance shell	●	●	●
Daily recap and weekly funnel report	●	●	●
Handoff booklet and training	●	●	●
OPERATIONS AND RETENTION			
Branded email templates	—	●	●
Client onboarding	—	●	●
Invoicing and payment links	—	●	●
Document and signature chase	—	●	●
Long-term nurture	—	●	●
Owned-list re-activation	—	●	●
Retention program	—	●	●
Per-rep pages and QR cards	—	●	●
After-hours AI assistant	—	●	●
Full weekly owner's report	—	●	●
Live dashboard and command center	—	●	●

● included — not in this package

FEATURE MATRIX · PART TWO

WHAT IS INCLUDED	LAUNCH	GROWTH	FULL ENGINE
THE FULL-CHAIR ENGINE (YOUR INDUSTRY ENGINE)			
Recare Autopilot	—	●	●
Unscheduled-Treatment Follow-Up	—	●	●
High-Ticket Consult Pipeline	—	●	●
Reactivation Ladder	—	●	●
No-Show Recovery and ASAP List	—	●	●
Membership and Series Renewals	—	●	●
Digital Intake and Consent Chase	—	●	●
Post-Visit Check-In and Review Request	—	●	●
Insurance Verification Flag	—	●	●
Huddle Sheet	—	●	●
PARTNERS, RHYTHM AND THE THINK-TANK			
Referral partner program	—	—	●
Printable partner materials	—	—	●
Monthly partner statements	—	—	●
Partner outreach campaign	—	—	●
Partner lanes	—	—	●
Operating-rhythm automations	—	—	●
Internal task and alert flows	—	—	●
Written procedures	—	—	●
Priority support	—	—	●
Monthly business report	—	—	●
Handoff booklet, kept current	—	—	●
Monthly automation think-tank	—	—	●

● included — not in this package

TERMS

The fine print, in plain words.

- **Same three packages, same prices, every industry.** What changes is what goes inside them for appointment-based clinics.
- Each monthly fee includes a **\$197 platform licence** for your white-labeled workspace. One bill, no separate software vendor. If you already own your own HighLevel account, take \$197 off the monthly and we build in yours.
- **Ad spend and carrier messaging fees are billed at cost.** We don't mark them up.
- The **build fee is half at signature, half on delivery.**
- **Month to month after the first 90 days.** No long contract.
- **Add-ons bought with the build are 15% less** than the same add-on later.
- **Regulated industries get a compliance review in week one at no charge.** Every template goes to your compliance officer or counsel before it goes live. We build the system and the evidence file; we do not give legal advice.
- **You own everything** — accounts, data, scripts and documents. Your contacts, pipelines, templates and documents export at any time, and the domain and sheets are registered in your name.

What we ask of you

About two hours for intake in week one, a thirty-minute review each week during the build, and one hour at handoff. After that, the only thing the system needs from your team is that they answer the leads it hands them. That one is not optional, and it is the single biggest difference between clients who get results and clients who don't.

Proof

Snap Credit Fix, a California credit repair company in one of the most regulated categories there is, runs on a system I built for them: leads answered in under a minute and assigned round-robin, a 52-week nurture, a re-activation campaign across roughly 40,000 past leads, a dealer referral program with printed QR counter cards and automated monthly statements, and a Monday report the president reads first. If it passes there, it passes in yours.